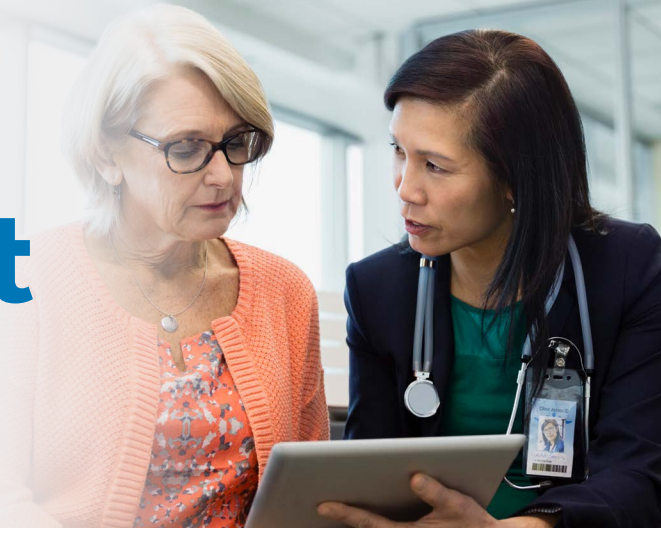


Introducing the DaVita Placement Portal



To improve the care transition process for our patients and partners, DaVita has developed an electronic portal that allows you to safely and securely complete the referral process online for new and existing DaVita patients.

- Submit all necessary patient information
- Find and select a preferred dialysis center
- Upload medical records

Time-saving features help facilitate a quick and safe discharge of patients. With the Portal, you can:

- Receive real-time status updates so you know where a patient is in the placement process
- Receive notifications regarding any given request (approved employees only), allowing multiple team members to assist with that request
- Submit questions to a DaVita admissions specialist via direct message
- View and print the new patient welcome letter when a referral is complete

Watch these short video demonstrations

- [Introducing the DaVita Placement Portal](#)
- [Profile Setup](#)
- [Referral Management](#)
- [Admin Management](#)

Get started with a few simple steps

1. Create your account at admit.davita.com and select your organization
2. To set up a profile, enter your contact information and notification preferences
3. Click 'Start Referral Request' to begin using the Portal
4. **Optional:** Request administrator access for leadership personnel within your organization

Questions? We're here to help.

Contact DaVita Guest Services at [1-877-993-2848](tel:1-877-993-2848) and select option 2 for technical support.

DaVita Placement Portal

Discharge patients quickly and safely with the DaVita Placement Portal. No more faxing—now you can submit a referral for new and existing DaVita patients securely and completely online.

Get Started

1. Create your account at admit.davita.com and select your organization.
2. To set up a profile, enter your contact information and notification preferences.
3. Click Start Referral Request to begin a referral.
4. Optional: Request admin access for leaders within your organization.

For support, call 1-877-993-2848.

Press 1 for placement inquiries. Press 2 for registration and technical support.

“Portal submissions are going great and very convenient from my team’s perspective ... It’s helpful and very easy for us to engage.”

– DaVita Placement Portal User

How the DaVita Placement Portal Streamlines Discharging

- Faxing is eliminated
- Direct messaging and customized notifications improve communication
- A guided workflow makes you an expert in dialysis discharges
- Electronic medical records can be uploaded instantaneously
- Required information is displayed upfront on every placement
- Workloads can be shared among colleagues (with admin approval)

Home Dialysis is now an available option in the DaVita® Placement Portal



The **DaVita® Placement Portal** has an improved workflow for eligible patients who wish to treat in the comfort of their own home. Place your patients on home treatments quickly and safely with the DaVita Placement Portal today!

Enhance your patient's quality of life by helping facilitate their preferred dialysis treatment.* Patients who are eligible for Peritoneal Dialysis or Home Hemodialysis can now be referred through the DaVita Placement Portal. The portal allows users to identify the specific home treatment requirements of patients more efficiently. By displaying and pinpointing specific needs, both patients and users can receive a prompt decision regarding admission. This innovative system promotes patient-centric care, as well as streamlines the admission process.

While Portal users will notice new fields unique to home treatments, they can expect the same seamless transition of care experience.

How the DaVita Placement Portal Supports Home Placements:

- Available online 24/7
- Real-time status visibility
- Ability to identify Urgent Starts
- Instantaneous record upload
- Direct messaging

How to Refer Home Patients:

1. Login at <https://admit.davita.com>
2. Click 'Start Referral Request'
3. Enter patient information & requested modality
4. Identify patient's needs

Questions? We're here to help. Contact **DaVita Guest Services** at **1-877-993-2848**. Press 1 for placement inquiries. Select option 2 for registration and technical support.

*Service provider and modality selection are choices made exclusively between the patient and nephrologist.

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DaVita Placement Portal FAQ



What is the DaVita Placement Portal (DPP)?

An electronic portal developed by DaVita which allows case managers to initiate and complete the referral process online. The DPP's time-saving features help facilitate a quick and safe patient discharge.

My organization isn't listed on the Create Account screen.

Users can search for their hospital by name or address. If you can't find your location, please call DaVita Admissions at [1-877-993-2848](tel:1-877-993-2848), option 2, and we will gladly assist you.

How can multiple DPP users from my organization share cases?

To share cases across your organization, you will need at least one administrator. The administrator will add and remove users from your organization. All users will be able to view and work on open requests. Having an administrator is not required for individual use of the DPP.

How do I become an administrator of my team?

Leadership personnel can request administrator access on the home page via the Request Administrator Privileges hyperlink after logging in.

Initial requests go directly to DaVita Admissions for review. Once your organization has an administrator established, requests will go directly to them.

How many administrators can our team have?

Each organization is allowed up to three administrators.

How do I set up my notifications and alerts?

After logging in, simply click your name at the top right for a dropdown list and select Notification Preferences.

Why does an accepted patient display under my active referral list?

Successfully placed patients will display under Active for a limited time (48 hours). This allows the hospital to revise placement details if the patient's discharge plans change. After the allotted time, the patient will be listed under the Closed section.

What document types are supported for medical record upload?

PDF, PNG, JPG, JPEG, TIF, TIFF, BMP or TXT.

Do I need to keep the DPP open throughout the day?

No, the DPP refreshes in real-time and will notify the user based on their notification preferences.

How do I access direct messages?

Direct messages will be displayed in the Activity & Messaging window found within each placement request.

Can DaVita Admissions create the placement for me?

DaVita Admissions can continue to support placement requests via eFax, phone, contracted third-party care coordination tools or via the DPP. Please keep in mind, in order to use the DPP's features, you must submit the placement request on behalf of your organization.

Who do I contact for questions, comments or concerns?

Call our dedicated support line at [1-877-993-2848](tel:1-877-993-2848). Choose option 1 for placement inquiries or option 2 for technical support.

DaVita and DaVita Placement Portal Security Statement



Security Statement – May 2023

DaVita has a robust IT Security program in place across the enterprise, which is regularly audited by internal and external resources.

In the latest external audit, conducted by Optiv Consulting in Q1 2023, DaVita's security protocols were recognized for exceeding healthcare industry peer sets. In its findings, Optiv reported that DaVita's current standing shows a strategic adherence to security industry best practices and continued improvement related to technical security controls. The auditor also noted a high level of executive support related to cybersecurity initiatives, and a continually-increasing culture of cybersecurity awareness at DaVita.

DaVita Placement Portal

The DaVita Placement Portal ("DPP") has been constructed to protect sensitive data and minimize risk:

- All sensitive interactions with DPP, such as data entry and the user login page, are sent over secure connections using HTTPS and TLS (Transport Layer Security). These standards protect communications using both server authentication and data encryption to help ensure user data in transit is safe, secure, and available only to intended recipients.
- **User Authentication:** Users access DPP via Single Sign On authentication, and all accounts have unique usernames and passwords with minimum complexity requirements that must be entered each time a user logs on.
- **Application Time-Outs:** DPP utilizes a rules engine that automatically logs out a user that has been idle for a specified time period, with a shorter window for any section of the application that allows editing.
- **Medical Record Storage:** Uploaded medical records are encrypted at rest and stored in a secure document repository. App servers communicate to P8 via secured connection.
- **Third Party Scans:** Recurring penetration testing and remediation of the server and application, for application-level vulnerabilities.

Application Hosting

DaVita has a long-standing relationship with [Flexential](#), who provides secure co-location facilities. Flexential has been carefully vetted by DaVita, including a thorough review and analysis of security processes. Furthermore, Flexential is a multi-site co-location partner to ensure redundancy and application resiliency.

Flexential has organized the physical security of their premises to control access to servers, and establish safeguards for hardware in the event of accidents such as power failures and/or unforeseen circumstances causing physical damage. DaVita regularly reviews the physical footprint and layout of data centers to ensure our partners meet or exceed industry standards.

DaVita teammates are on-site in Flexential locations to manage and maintain the infrastructure, application and hardware lifecycle that supports DPP and other DaVita applications, including networking, compute and storage capabilities.

Flexential's compliance certifications and attestations, including their 2022 SOC 3 report, are [available here](#).

DaVita IT Security Contacts

Current and potential partners are encouraged to engage DaVita IT Security with additional questions or requests. DaVita's IT Security team can be contacted by emailing Securityteam@Davita.com.